**Privacy Policy**

**Effective date: 17 August 2025**

**Company: Storyteller Days Ltd (Company number 15279484)**

We respect your privacy and are committed to protecting your personal data. This policy explains what information we collect, how we use it, and your rights.

**1. What Information We Collect**

* Information you provide: name, email address, and any details you choose to share when signing up for emails, courses, or services.
* Payment information: collected securely by our payment partners (Stripe, PayPal). We do not store your card details.
* Website data: we may collect anonymous usage data (e.g., through cookies or analytics) to help us improve our services.

**2. How We Use Your Information**

* To deliver the services you sign up for (e.g., community membership, courses, PhilMyCup messages, Casabo Memoirs projects).
* To send you updates, newsletters, or information about our services (you can unsubscribe at any time).
* To improve our services and user experience.

**3. Sharing Your Information**

* We do not sell your data to third parties.
* We only share your data when necessary to provide our services (e.g., payment processors, email platforms like Kit).
* We may disclose information if required by law.

**4. Your Rights**

Under GDPR (UK/EU law), you have the right to:

* Access the personal data we hold about you.
* Request corrections or updates to your data.
* Request deletion of your data.
* Withdraw consent for us to contact you at any time (unsubscribe).

To exercise these rights, contact us at hello@storytellerdays.com

**5. Data Storage**

* We store your data securely.
* We keep personal information only as long as necessary to provide our services or comply with legal requirements.

**6. Cookies**

* Our websites may use cookies to enhance your browsing experience and collect anonymous usage data.
* You can adjust your browser settings to refuse cookies if you prefer.

**7. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:
📧 hello@storytellerdays.com

📍 Storyteller Days Ltd, 60 Garland, Rothley, LE7 7RG, England